

CALIFORNIA DEPARTMENT OF INSURANCE  
2005 Long-Term Care Rate Guide  
Insurer Customer Service Numbers

Company Name	Customer Service 800 Number
Aetna Life Insurance Company	800-537-8521
Bankers Life and Casualty Company	888-282-8252
BC Life & Health Insurance Company	888-571-9056
Combined Insurance Company of America	800-999-2170
Continental Casualty Company	800-262-4580
CUNA Mutual Life Insurance Company	888-435-7737
General Electric Capital Assurance Company	800-457-6570
Great American Life Insurance Company	800-771-2142
John Hancock Life Insurance Company	800-377-7311
Life Investors Insurance Company of America	800-322-1434
Massachusetts Mutual Life Insurance Company	860-987-2222
MedAmerica Insurance Company	800-544-0327
Medico Life Insurance Company	800-228-6080
Metropolitan Life Insurance Company	800-438-6388
Monumental Life Insurance Company	800-338-0257
Mutual of Omaha Insurance Company	800-775-6000
Mutual Protective Insurance Company	800-228-6080
New York Life Insurance Company	800-224-4582
Northwestern Long Term Care Insurance Company	800-890-6704
Penn Treaty Network America Life Insurance Company	800-222-3469
Pennsylvania Life Insurance Company	800-538-1053
Physicians Mutual Insurance Company	800-228-9100
State Farm Mutual Automobile Insurance Company	Contact your local State Farm Agent
The Prudential Insurance Company of America	800-732-0416
The State Life Insurance Company	800-524-3966
Unum Life Insurance Company of America	Los Angeles 800-722-3081 San Diego 800-431-3838 San Francisco 800-367-6166